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April 1, 2020

To: Vitakraft Sun Seed Customers
From: Brent Weinmann
RE: Shipping update

As most of you have experienced this month, we have seen a tremendous surge in orders as pet owners fill their pantries with food and supplies. We are, at present, operating as normal with the appropriate CDC protocols in place to protect our staff and customers. While our warehouse and production teams have been working overtime, we simply have not been able to keep up with demand. This situation has caused and will cause some delays in shipping orders, as well as, less than ideal fill rates.

We appreciate your patience and sincerely apologize for the inconvenience.

If you have any questions about specific products or order timing, please feel free to reach out to your sales person or call our customers service line at 800-221-6175 ext. 123.

Sincerely,

Brent Weinmann
President

