

To our valued customers and partners,

At J&C Pet Supply, the safety and well-being of our employees, customers and partners is always top priority. We have been diligently monitoring and responding to the COVID-19 situation over the past several weeks.

We recognize the important role we play in supply chain through our retail network, and want to let you know about the actions we are taking to protect our people, facilities and critical business functions during this critical time.

We continue to follow and comply with Center for Disease Control (CDC) and World Health Organization (WHO) requirements, as well as local, state and federal recommendations for business travel. As a result, we have suspended all travel and postponed our participation in large events. In addition, our corporate office employees and sales representatives are fully equipped to work remotely and interact with customers and partners using remote productivity tools. Additionally, our production and warehouse facilities are undergoing additional sanitizing measures as per CDC guidelines and to ensure the safety of our employees. Outside employees such as drivers for pickup and deliveries, are being asked to stay outside of the facility.

As always, thank you for your business and your continued trust. We are keeping those directly affected by COVID-19 in our thoughts.

Best Regards,

James Wajchman

President and CEO



